Rules for food delivery drivers

Outside food delivery personnel cannot deliver orders beyond the lobby entrances in our healthcare buildings. Patients, visitors and staff should meet delivery personnel outside of the building at the delivery parking location.

Please contact the individual who placed the order and wait outside.

If you're unable to meet the person who placed the order, each campus will have a designated shelving unit where food deliveries may be left for pick up. Items left on this shelf will be unattended. Unattended food items will be disposed of throughout the day. The ordering individual is responsible for picking up their order and should understand the risks associated with unattended food.

The shelf locations are:

- Pavilion H Entrance Lobby (800 Rose St.), near the information desk
- Whitney-Hendrickson Lobby (740 Rose St.), Pavilion WH, near the information desk
- Ben F. Roach Lobby (750 Rose St.), Pavilion CC, near the information desk
- Kentucky Clinic Lobby (740 S. Limestone), First Floor, Wing D, near the information desk
- Good Samaritan Hospital (310 S. Limestone), Entrance A, near the information desk

Delivery parking locations

Please do not block our patient pick-up/drop-off areas or shuttles near our entrances. The parking spaces shown on the map provide temporary parking for delivery personnel to minimize impact to healthcare operations.

For deliveries to the following locations, delivery personnel must park in a 15-minute parking spot in the Rose Street loop located next to the Charles T. Wethington Building (see map):

- Albert B. Chandler Hospital (Pavilions A and H): 1000 S. Limestone and 800 Rose St.
- Kentucky Children's Hospital: 1000 S. Limestone and 800 Rose St.
- Kentucky Clinic: 740 S. Limestone
- Ben Roach Building (Pavilion CC): 750 Rose St.
- Whitney-Hendrickson (Pavilion WH): 740 Rose St.



Temporary parking for deliveries to:

• Good Samaritan Hospital: 310 S. Limestone

External food delivery personnel must park in the lot outside of Entrance B (see map).

