UK HealthCare

PHYSICIAN LIAISON PROGRAM

The Physician Liaison Program works to improve service to providers who refer patients to UK HealthCare physicians, hospitals and clinics.

The team's role is to facilitate communication between you, the referring physician, and our physicians and staff so you receive the information you need in a timely manner.

Our liaison team will deliver information about our services to you and relay your comments and concerns to our physicians and hospital leadership. We strive to provide open communication and encourage your feedback, so we may better serve you.

https://ukhealthcare.uky.edu/liaison
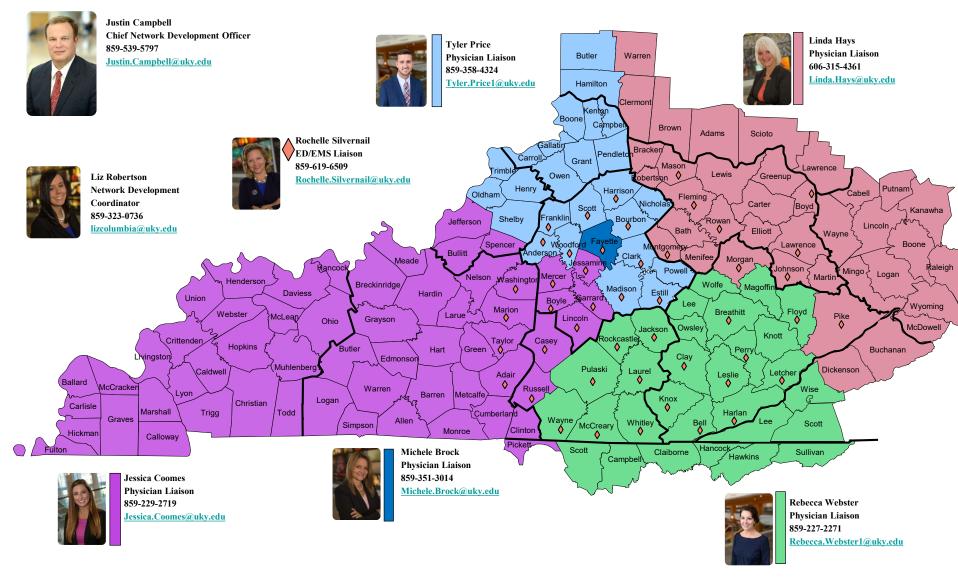
Physician Liaisons are also available to:

- Arrange for CME programs given by UK faculty at your facility or hospital
- Come to your office or hospital to discuss services offered by our clinical faculty
- Demonstrate and facilitate access to EpicCare Link, our secure provider web portal, to view UK medical records, refer patients, view upcoming appointments and receive updates on your patients
- Assist you with access, communication and service concerns

TO REFER A PATIENT, PLEASE CALL UK•MDS AT **800-888-5533.**

M9-0746

UK HealthCare

PHYSICIAN LIAISON PROGRAM

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WELCOME TO OUR **NEW PROVIDER PORTAL**

EpicCare Link offers a simple way to share for better patient care.

UK HealthCare EpicCare Link is a secure web portal that connects you to information stored in UK HealthCare's EHR for your referred and admitted patients.

Requesting access is easy, and there's no software to install or hardware to maintain, so you can concentrate on caring for your patients.

As your patients receive care from us, we'll send you notifications and updates. You'll have the information you need to plan patients' ongoing care and they'll feel better, knowing that you're up to speed on all the care they receive.

Keeping you informed

Enjoy the many benefits of EpicCare Link:

- Easy, paperless referrals.
- Secure, convenient access to patient information through a variety of browsers.

- Request consults, submit referrals, place orders and send messages to UK HealthCare providers directly from your browser. You no longer need phone or fax – we'll send you confirmations and patient updates in real time.

- View your patient's upcoming appointments and referral status.

- Receive automatic updates. As an EpicCare Link user, you will have free, view-only access to important information about your patients' care at UK HealthCare, including:

  o Lab, imaging and test results.

  o Hospital admissions.

  o Discharge summaries.

  o Consult and operative reports.

  o Immunizations.

  o Medications.

  o Orders placed by our physicians.

SIGN UP FOR PORTAL ACCESS

Complete a UK HealthCare EpicCare Link application:
link.uky.edu/EpicCareLink/common/account_request_main.asp

More information: ukhealthcare.uky.edu/providerportal or call the UK HealthCare Physician Liaison Program: 859-323-0736.

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